



Dear Parents,

Thank you for your ongoing support for practicing Math Facts with your students at home.

Recently, we have received reports that students are having difficulty gaining access to Math Facts in a Flash at home using Home Connect from the Willowbrook / Wescott Homepage .

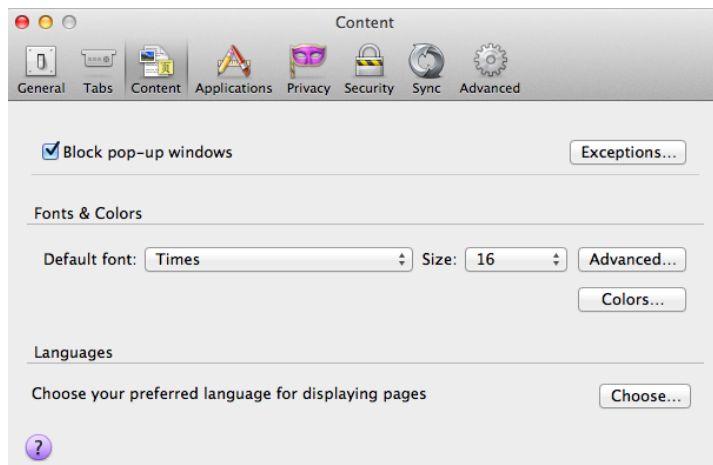


The **Math Links** page is located under each school's **About** menu, in the **Student Resources** section.

Specifically there have been many reports of the error message "**Work In Progress.**" appearing, when the student tries to launch Math Facts at home.

We have been in touch with the company and they recommend the following fixes for the situation:

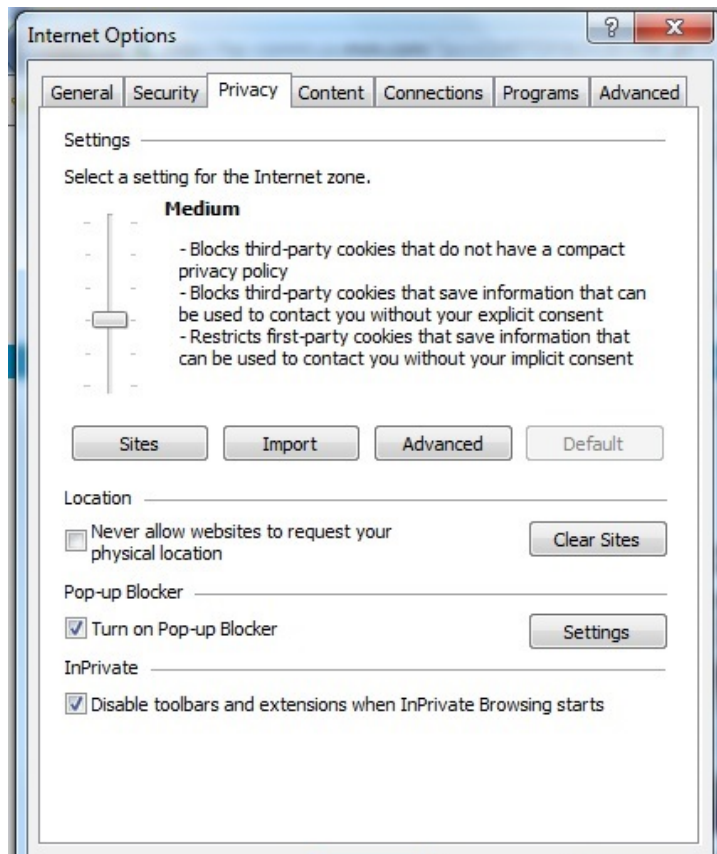
1. At this time, please do not use **Google Chrome** or **Internet Explorer 11** browsers - they are not supported browser versions and might have problems.
2. Please make sure that any popup blocker software is disabled. Below are screenshots to show you where to turn off popup blocker in several popular browsers:



In **Firefox for Mac AND Windows**, Pop-up blocker is disabled in **Preferences**, under the **Content** tab. Just uncheck where it says "Block pop-up windows".



In **Safari for Mac**, Pop-up blocker is disabled in **Preferences**, under the **Security** tab. Just uncheck where it says “Block pop-up windows”.



In **Internet Explorer for Windows**, Pop-up blocker is disabled in **Internet Options**, under the **Privacy** tab. Just uncheck where it says “Turn on Pop-up Blocker”.

We hope that these steps are helpful for you and make accessing this resources much easier.